



PROFESSIONAL REHABILITATION SERVICES

PATIENT SATISFACTION SURVEY

Name (optional): _____

*Over the course of your treatment, how satisfied were you with the following items
(please circle one answer on each line):*

	Very Satisfied	Somewhat Satisfied	Neutral	Dissatisfied
1) Convenience of the location of the office?	4	3	2	1
2) Getting through to the office by phone?	4	3	2	1
3) The courtesy and consideration provided by the office staff?	4	3	2	1
4) The ability to schedule a convenient appointment time?	4	3	2	1
5) Length of time in waiting room?	4	3	2	1
6) The information you were given about your condition and treatment plan?	4	3	2	1
7) Your primary therapist/practitioner?	4	3	2	1
8) Your overall therapy/care?	4	3	2	1
9) Your overall rating of this facility?	4	3	2	1
10) How would you describe your condition upon discharge?	Much Improved (4) Unchanged (2)		Improved (3) Worse (1)	
11) Would you return to this facility for future care?	Yes (4)		No (1)	
12) Would you refer a friend or family member to our facility?	Yes (4)		No (1)	

Comments:

If you have any questions or concerns you would personally like to discuss please call Brian Kinmartin at the Pawleys Island office (843-235-0200) or Richard Owens at the Myrtle Beach office (843-831-0163). Thank you for your time and consideration! Your answers will encourage us to improve our services. Our goal is to completely satisfy our clients.